39 Mayflower Drive Basking Ridge, New Jersey 07920

January 12, 2002

Attorney General John Ashcroft, U.S. Department of Justice 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530

Dear Mr. Ashcroft,

pentria FAX: 1-202-307-1454

The settlement reached between Microsoft and the Department Justice is welcome, in that it allows Microsoft to return to business the way it should be. After three years of litigation, the technology industry and the economy have felt the impact of this litigation. With the current recession, it is of apparent and great importance that this issue be resolved with great haste.

The settlement contains many concessions on behalf of Microsoft. Microsoft has agreed to disclose to its competitors the internal interfaces of its operating system. Further, Microsoft has agreed to grant computer makers rights to configure Windows as to promote non-Microsoft programs that compete with programs included within Windows.

Obviously, Microsoft has gone to great lengths to settle this issue. It is time that this issue is finally laid to rest.

Sincerely, Kathleen West

Kathleen West